

Mora Restaurant

Terms & Conditions

General

- We accept all major credit cards.
- If you have paid a deposit in advance this will be deducted from your final bill.
- Our menu items (including food, wine and drinks) & prices may be subject to change due to seasonality and availability from our suppliers. If by chance your choices are not available, you will be notified immediately and alternatives will be offered.

Deposit

- For bookings of 8 people or more a deposit payment of £5 per person is required.
- Deposits are non-refundable should your reservation be cancelled without at least 5 working days notice.
- All deposits are deducted from your final bill.
- Payment of deposits can be made in person by credit card, or via Paypal. We do not accept company cheques or personal cheques.

Payment

- We are not able to offer account facilities; therefore, we require your bill to be paid in full on the day.
- We do not accept company cheques or personal cheques

Minimum Spend

- In the event that a minimum spend, which has been previously confirmed, is not met on the day, the remaining sum will still be charged. No other alternative is available.

Responsibility

- The host assumes responsibility for payment, fees and cancellation procedures and for any and all damages caused by themselves or their guests.

Timings

- We open for dinner only Monday – Friday. Evening bookings run 5 pm to closure. We open all day Saturday – Sunday. Weekend bookings run 12 pm to closure.
- We can only hold your table for 15 minutes unless we receive notice.

Gift Vouchers

- Vouchers are valid for 6 months from the date of purchase. An expiry date will be shown on your voucher.
- Booking is required (you can do so by calling 02085391731, emailing us at info@moraitalianrestaurant.co.uk, or via our website).
- You must tell us when booking that you intend to pay by voucher, confirming the voucher number and name. All vouchers are nominal and unique.
- Only original vouchers issued by Mora Restaurant and fully completed by ourselves are valid. Copies will not be accepted.
- Vouchers are not transferable and cannot be exchanged for cash.
- You must bring the voucher with you – we cannot accept payment by voucher if it is not physically presented to us.
- Cash change is not given for vouchers, the balance must be spent in one go.